

Insurance Today



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New Faces At UIA

The Inaugural Insurance School Quiz



Nabisunsa Girls School

UIA is proud to have been a part of the 1st Annual Secondary School Insurance Quiz that took place at Nabisunsa Girls School on 1st April, 2023.

The Quiz Contest is consistent with the goal of molding young minds and providing them with insurance knowledge.

It was organized by the Insurance Training College and other sponsors included AAR Insurance & Goldstar Insurance.

The end goal is to ensure that the youngsters have fewer reservations about insurance and fully embrace the products while growing up.



UIA Receives Savings Challenge Piggy Bank

In support of the efforts to encourage institutional saving, the association received the piggy bank from the Deposit Protection Fund of Uganda (DPF) on 4th April, 2023. The piggy bank was received by the CEO, Jonan Kisakye who noted that the message of saving should be preached under four pillars of target, strategy, teamwork and accountability. He said that the savings challenge was welcome because it teaches association members to save and spend wisely.

After two weeks of housing the piggy bank at UIA Head office in Kololo, it was then handed over to the Insurance Regulator, Insurance Regulatory Authority (IRA).



UIA was able to save over shs.2.2 million and challenged the regulator to surpass their contribution. The piggy bank was received by Sande Protazio, the Director of Planning, Research & Market Development who pledged that the regulator would mobilize more people to save towards the cause. "When you look at the savings to GDP ratio for most countries, China is at 44.9%, Nigeria 33.9%, South Africa 16%, Kenya 16%, Rwanda 15% and Uganda approximately 9% which is way below the bar"

The overall goal of the exercise is to save as much money as possible with the grand total to be disclosed on October 31st during the World Savings Day celebrations.



Insurance Managers Forum



The engagement took place on 4th April, 2023 at the UIA Offices in Kololo focusing on the essence of the Insurance Appeals Tribunal. The Guest Speaker was Ms. Rita Namakiika Nangono - Chairperson, Insurance Appeals Tribunal who noted that the purpose of the tribunal is to help the public by providing them with quick legal redress rather than resorting to court.

UIA CEO - Jonan Kisakye said that these engagements are meant to add value to the members of the association while also noting that every initiative that helps to build trust with the public is an important one.

A section of the public still believes insurance is a scam and as such these engagements can demystify such thought.



Group Photo

The Inaugural Insurance Walk

Uganda Insurers Association (UIA), Insurance Brokers Association of Uganda (IBAU) and the Insurance Training College (ITC) launched the Inaugural Insurance Walk on 6th April, 2023. During the flag-off of the walk, UIA CEO Jonan Kisakye disclosed that the walk will be an annual event whose core goal will be to create awareness about the rampant health challenges affecting Ugandans.

Mrs. Josephine N. Kasekende, PR Director at Insurance Brokers Association of Uganda (IBAU) noted that as stakeholders in the insurance industry, we care about the health of our clients, but we also want to reduce the losses incurred by health insurance companies while Paul Muwanga, Vice Chairperson of UIA challenged Ugandans to walk and run more on a daily basis and also mind their diets.

The starting point of the walk was the UIA Offices in Kololo traversed through areas like Yusuf Lule Road, Wampewo Avenue, Kololo Airstrip, and back to UIA Offices.



Members' visit to Raxio Data Centre

Raxio Data Centre is a Tier III Certified Data Centre located in Namanve Industrial Park in Uganda.



It is the first privately owned, purpose-built, multi-tenant data centre in Uganda which provides world-class data services to enterprises and organizations in Uganda & the wider East African region. On the invite of Raxio, over 15 industry representatives including insurers and insurance brokers visited the plant and were taken around the facility to appreciate its services.

While Raxio is open to individual members buying and renting space at their facilities, it is also open to providing an industry preposition for an umbrella offer. Following the visit, further engagements are ongoing between UIA & Raxio regarding the industry preposition and how we can move it forward riding on the existing laws that permit off-site storage of data and back up facilities.

This prospect is being reviewed under the Data Protection Act and other NITA-enabling laws which we believe will facilitate our partnership with Raxio.



Blood Donation Drive



On Tuesday, 25th April, 2023, the Insurance Brokers Association of Uganda (IBAU) in partnership with UIA and Nakasero Blood Bank organized a blood donation drive at the New Taxi Park. The drive was staged downtown Kampala with the aim of targeting drivers, travelers and the entire business community.

Unlike other blood drives held by several organizations before, this one was unique with each donor entitled to a card which they can always present at designated health facilities in case they need blood. Other sponsors included: Sanlam and UAP Old Mutual.



Insurance Agents' Awards & Convention

Insurance Agents were recognized for their role in the insurance cycle at the Uganda Insurers Association (UIA) Insurance Awards 2023 that took place at Hotel Africana, Kampala on Thursday 27th April, 2023.



A high-level Agents Convention was held and it addressed pertinent concerns of agents in the industry ranging from training, regulations and taxation.

The convention was crowned with the Awards Dinner where the best performing insurance agents were recognized. The convention & awards were held under the theme “Celebrating the Role of an Insurance Broker in the Insurance cycle.” Unlike the previous years where the focus was on awarding the best performing Life Insurance Agents, this year’s edition also recognized the best performing Motor Third Party Insurance Agents.

Bernard Obel – Director Supervision at the Insurance Regulatory Authority (IRA), Uganda, urged insurance agents to sell more micro-insurance solutions, arguing that the majority of the population is composed of low-income earners who are often neglected by agents for corporations instead. Obel, was giving remarks on behalf of the Guest of Honor, the Chief Executive Officer IRA, Ibrahim Kaddunabi Lubega.

Emmanuel Mwaka, the Chairman of the Life and Pensions Committee at UIA, said during the awards ceremony that the agent’s role is crucial as a distribution channel of the insurance business. Mwaka also highlighted that micro-insurance is a unique solution to low-income earners.



The categories for Life Insurance included; Life Agent of the Year, Persistency Award, Highest Premium Written & Highest Number of Policies while those for the Motor Third Party Category included; MTP Agent of the Year, Best Agent Northern Region, Best Agent Eastern Region, Best Agent Western Region & Best Agent Central Region.

Mr. Rashid Kizito from UAP Old Mutual won The Life Agent of the Year Award while Ms. Anna Abayo from Statewide Insurance won the MTP Agent of the Year Award. Winners walked away with cash, accolades and certificates of appreciation.



Simbula With Motor Third Party Insurance Campaign Launched

Simbula With Motor Third Party Insurance

Motor Third Party Insurance benefits every road user. All Motorists should have it.

You can now pay conveniently via:



Get your Motor Third Party Insurance sticker from a Licensed Insurance Company



Toll Free: 0800 105 050 | www.uia.co.ug

Simbula With Motor Third Party Insurance

Motor Third Party Insurance benefits every road user. All Motorists should have it.

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In April 2023, UIA unveiled a country wide campaign dubbed Simbula with Motor Third Party.

The Simbula with Motor Third Party Insurance campaign is geared towards sensitizing the public on Motor Third Party Insurance.

While it is mandatory, many people consider it a tax therefore the need to enlighten the masses about its benefits and how one can claim in the event of an accident. The 3-month campaign is fully-funded by the Uganda Insurers Association.

Simbula With Motor Third Party Insurance.

Once you pay for **Motor Third Party Insurance**, please present your sticker reference number to a Licensed Insurance Company or Agent to print your Motor Third Party sticker.



Uganda Insurers Association

The_UIA

24 John Babiha (Acacia) Ave, Kampala | info@uia.co.ug | www.uia.co.ug | +256 - 414 500 945
Toll Free: 0800 105 050

Uia Uganda Insurers Association
Promoting Insurance. Protecting Your Future

How can one pay for Motor Third Party Insurance?

- Airtel Money by dialing *185*7*6*1#
- MTN Mobile Money by dialing *165*4*5*5#
- PayWay
- Diamond Trust Bank
- Centenary Bank

Simbula With Motor Third Party Insurance!

Uganda Insurers Association | The_UIA

24 John Babiha (Acacia) Ave, Kampala | info@uia.co.ug | www.uia.co.ug | +256 - 414 500 945 | Toll Free: 0800 105 050

Uia Uganda Insurers Association
Promoting Insurance. Protecting Your Future

Motor Third Party Insurance is not a tax!

It benefits both the Motorist & other road users in case of an accident.

#SimbulaWithMTP

Uganda Insurers Association | The_UIA

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Simbula With Motor Third Party Media Activations

As an integral part of the Simbula with Motor Third Party Insurance campaign, we are rewarding the masses in the Eastern, Western & Northern Uganda with Fuel Vouchers worth UGX 50,000 for correctly answering questions on Motor Third Party Insurance and Motoring in general via Live radio activations. In this sensitization exercise, we have partnered with Step FM, Radio West & Rupiny FM.



Inaugural Women In Insurance Breakfast



The UIA joined WIN (Women in Insurance) for the Inaugural Women in Insurance Networking Breakfast Meeting & Launch of Strategic Plan that took place at Sheraton Hotel on 5th May, 2023. We are proud to have been sponsors of this event.

The event was attended by top women in insurance and business in general. This is to encourage more women to participate in insurance, a sector that is currently dominated by men. At the event, the growing number of Women in Insurance was notable and commendable. It was also noted that while this number of female players in insurance is on the rise every year, more needs to be done to further boost their participation.



Women In Insurance Breakfast



5th Annual IBAU Conference



We are proud to have been Sapphire Sponsors of the 5th Annual IBAU Conference that was successfully held in Jinja City at Nile Resort on 18th & 19th May, 2023. Rt. Hon. Rebecca Kadaga, the First Deputy Prime Minister of Uganda and Minister for East African Community Affairs was the Guest of Honour.

IRA CEO Alhaj Ibrahim Kaddunabbi Lubega the Chief Guest noted that the theme: “Re-Think, Re-Energize, Re-Shape” catalyses innovation and professional skill enhancement among others in the insurance broking fraternity while Sande Protazio, the Director of Planning and Research at Insurance Regulatory Authority (IRA), a key Speaker at the conference pointed out that the insurance sector needs to re-think on the next course of action.



PSFU - Regional Workshops

We held a series of workshops that commenced on 23rd May in different regions of the country to present the insurance products and Business Continuity Plans developed under our partnership with Private Sector Foundation Uganda (PSFU) and Master Card Foundation to support SME's & MSME's.

These are to benefit the participants of the project that seeks to urge MSMEs to embrace insurance in their day-to-day business operations. The products developed also seek to promote uptake of micro-insurance as business owners will be charged low premiums for these particular products.

The on-going project saw the UIA Team engage with participants in Kampala, Gulu, Mbale & Mbarara to sensitize them on insurance and its vitality in their business operations.



49th Annual AIO Conference

The 49th Conference and General Assembly of the African Insurance Organization (AIO) took place from 27th to 31st May 2023 in Algiers, under the chairmanship of Prime Minister Aimene Benabderrahmane with the theme: “The Contribution of the Insurance to Food Security Challenges in Africa.” It was during this conference that our CEO – Jonan Kisakye made a presentation about the need to admit the African Network of Insurers Association (ANIA) as a body of the AIO. Upon the approval of AIO General Assembly, ANIA was admitted and Jonan was subsequently confirmed as the Chairman of the network.

This appointment brings with it a host of opportunities and responsibilities that underscore our commitment to excellence, innovation and industry advancement. This position provides a platform for our CEO to shape the future of insurance in Africa and foster collaboration among insurers and associations across the continent. The Ugandan delegation also had a meeting with Uganda’s Ambassador to Algeria - H.E John Chrysostom Alintuma Nsambu, where matters regarding the insurance of the pipeline plus Medical and Life Insurance for students were discussed. The meeting was facilitated by the IRA CEO - Alhaj Kaddunabbi Ibrahim Lubega .

The Annual AIO Conference is the flagship gathering for insurance professionals, policymakers, and industry experts from Africa and around the world. It provides a unique platform for discussing emerging trends, challenges, and opportunities in the insurance sector, as well as promoting collaboration among member countries.



Annual AGM & CEO Retreat in Zanzibar

The Uganda Insurers Association (UIA) held a successful Annual General Meeting & Chief Executive Officers' Retreat attended by insurance industry heavy weights from Uganda and Tanzania. It attracted participation of top officials from the Ministry of Finance, Planning & Economic Development and Uganda Revenue Authority.

The gathering was meant to take stock of the industry's operation, review performance of the current financial year and strategize on how to improve insurance operations in the next financial year 2023/24.



The 2-day gathering that was held from 15th to 16th June, 2023 at Sea Cliff Resort in Zanzibar was graced by top Ministry of Finance, Planning and Economic Development officials: Mr. Moses Kaggwa – the Ministry's Director Economic Affairs, Mr. Moses Ogwapus – Commissioner Financial Services Department and Mr. Musa Lukwago, the Ministry's Principal Economist. The IRA CEO - Alhaj Kaddunabi Ibrahim Lubega, Mr. Sande Protazio – IRA's Director Market Development & Mr. Asadu Kisitu Kigozi – Assistant Commissioner Customs, URA were in attendance.



Top on the agenda was benchmarking Tanzania’s evolved insurance industry to improve operations specifically in the Oil & Gas sector among other areas. Dr. Baghayo Saqware presented on the regulatory landscape of Insurance in Tanzania. Mr. Khamis Suleiman - Chairman of Association of Tanzania Insurers (ATI) and Mr. Elia Kajiba, CEO of ATI were also in attendance alongside their counterparts Mr. Latimer Mukasa – Chairman of UIA & Mr. Jonan Kisakye – UIA’s Chief Executive Officer who presented the association’s five-year strategic plan to the members.

On the sidelines of the Annual AGM & CEO Retreat, the ICOGU AGM took place and was chaired by the Technical Committee Chairman: Paul Kavuma, CEO of Jubilee Allianz.



Simbula With Motor Third Party Insurance Tour – Eastern Region

The Simbula with Motor Third Party Insurance Campaign Tour – Eastern Region saw the UIA team traverse the Eastern part of the country to sensitize the motorists and general public on the benefits of having a valid motor third party sticker and conduct MTP Agent inspections.

The tour was also meant to understand the public's sentiments & challenges regarding Motor Third Party Insurance to further inform efforts to improve uptake.



The tour saw the UIA team conduct live talk shows with listener interaction on East TV, Baba TV, Step FM, Faith Radio & Voice of Teso. The team visited Jinja, Iganga, Mbale, Tororo, Busia, Malaba, Kumi and Soroti districts on the week-long tour which took place from 13th to 17th June, 2023.



Insurance Industry Sports Gala 2023

The 2nd Edition of the Annual Insurance Industry Sports Gala took place on 24th June, 2023 at Kampala International School (KISU) playground in Bukoto, Kampala. The event saw the insurance industry players take part in various sports disciplines. The Gala is organized by the Insurance Training College & Insurance Regulatory Authority with the support of Uganda Insurers Association, Insurance Brokers Association of Uganda & Uganda Insurance Agents Association.

ICEA General Insurance were crowned the day's winners, making them winners of the Insurance Industry Sports Gala for the second year in a row. UAP Old Mutual Insurance emerged the first runners up while Britam Insurance Company were the second runners up.



Insurance Coverage & Needs Study For Traders

Uganda Insurers Association embarked on the insurance coverage and insurance needs survey aimed at understanding the challenges the traders face in regards to insurance products uptake and how best they can be improved.

Before the data collection survey, researchers underwent a 3-day training at the UIA Offices in Kololo. While closing the training and flagging off the research, our CEO - Jonan Kisaakye cautioned the researchers to be vigilant while in the field as the information gathered will be vital for the growth of the insurance industry. The survey was done in partnership with KACITA for Kampala traders and its affiliates in Mbarara (MBACITA) and Mbale (MACITA).

The survey for greater Kampala commenced on 30th June 2023 and it took 10 days, Mbarara commenced on 3rd July, 2023 and took 8 days while Mbale commenced on 7th July, 2023 and took 8 days.



New Faces At UIA

Annet Katusiime is responsible for driving sustainable market engagements through initiatives that positively impact the growth of the insurance industry by identifying new market opportunities, developing and implementing strategies for members to penetrate these markets, generate usable information through research, advocacy and lobbying, and managing the different stakeholders that liaise with the Association.

With over 10 years of experience in the insurance industry, she has managed business operations, delivering customized risk management solutions, developing and managing customer/ stakeholder relationships for business growth.

Annet holds a Bachelor of Science Degree in Quantitative Economics from Makerere University and a Diploma in Insurance from the Insurance Training College (ITC).

She is also an Associate of ITC, Ordinary member of the Chartered Insurance Institute (CII) and Affiliate member of the Chartered Institute for Securities & Investment (CISI).



Annet Katusiime
Market Development Manager

Angella Kemigisa is responsible for leading research projects and initiatives that provide insights and recommendations to support the business objectives of the Association.

She is an enthusiastic researcher with over 10 years' experience in meticulously designing, implementing and overseeing market oriented and social related surveys using both quantitative and qualitative research approaches.

She holds a Bachelor of Science Degree in Business Economics from Uganda Martyrs' University and an Advanced Certificate in Business Analytics from Simplilearn.



Angella Kemigisa
Research Officer



Aggrey Tumwine

IT Officer

Aggrey Tumwine is responsible for managing and overseeing the technology systems and infrastructure at the Association. He is responsible for planning and managing ICT resources, networks, systems and security management.

Aggrey is an accomplished ICT professional with 8 years of expertise at the nexus of financial services and telecommunications. He holds a Bachelor of Science Degree in Computer Engineering from Mbarara University of Science and Technology. His diverse skillset encompasses project management, strategy development and technical training.

In the financial services sector, Aggrey championed the digital transformation of Savings and Credit Cooperatives (SACCOs). He was a key driver for projects like the Digital Financing through Cooperatives (DIFICO) where he facilitated the adoption of digital financial management systems and mobile banking thereby elevating over 100 SACCOs into the digital age.

In the telecommunications domain, he is skilled at configuring and troubleshooting enterprise equipment, managing major installations, repairing BTS equipment, and ensuring connectivity to optimize network performance.



Gilbert Emojong

Technical Assistant - Non Life Insurance

Gilbert Emojong supports the Non-Life Insurance desk at the Secretariat. With over 6 years of experience in the insurance industry, he has handled business development and built teams to deliver sales targets for business growth.

Gilbert holds a Bachelor of Science Degree in Accounting from Makerere University, a Post Graduate Diploma in Business administration from Uganda Management Institute (UMI) and a Diploma in Insurance from the Insurance Training College (ITC). He is also an Associate of the Insurance Training College (ITC).